

Bed Care Guide

When you've spent hours researching to find the perfect piece of furniture for your home, you'll want to maintain that brand new feeling for as long as possible. To help keep your furniture looking its best for longer, we've created an in-depth DFS bed care guide. Read on for advice on textile, wood, metal and upholstery care.

Delivery

In stock DFS products usually result in shorter delivery times. This is due to DFS working with multiple suppliers to ensure we have a variety of delivery times across various products, some are within just a couple of weeks.

We also have a variety of ranges that are made to order, which means you can customise these to the colour style of your choice. These ranges do tend to take a little longer – since they're made just for you!

Products are carefully packaged for protection in transit, which may cause slight creasing or flattening. Once unwrapped, they should return to their original shape within a few hours. Although our delivery teams are always super careful, now and then, some products may suffer damage in transit. If this happens, don't panic – just get in touch with our friendly customer service team, who will happily work with you to put things right.

Before using your product

New product smells – also known as off-gassing – are perfectly normal and part of the manufacturing process. Just allow some time for your new piece of furniture to settle and the odour will naturally dissipate.

To keep your bed looking its very best, avoid placing it in direct sunlight as this can cause excessive discolouration and fading over time.

The lighting, size, and established décor of a room may make the product colour appear different from website images or DFS store showrooms.

The DFS bed care guide should be used as general advice. Any specific product care documentation supplied with your product should take precedence in furniture care.

- Always ensure children and pets are supervised around motion furniture when in use
- Overloading plug sockets, over-connecting extension leads, and trapping wires may cause a fire risk or electrocution with your motion furniture
- Always adhere to the weight recommendations for the mattress you put on your bed. The weight recommendation for your specific bed style and size can be found on our website under product details for your selected bed

When Assembling your bed

- Check you have all the components and tools required
- Remove all fittings from their bags and separate them into their groups
- Keep children and animals away from the work area, small parts could cause choking if swallowed

- Make sure you have enough space to lay out the parts before starting
- Assemble the item as close to its final position (in the same room) as possible
- Assemble on a soft level surface to avoid damaging the unit or your floor
- Assembly requires 2 people
- Do not fully tighten bolts until the whole bed is assembled. Do not overtighten the nuts to avoid causing damage to the threads
- We do not recommend the use of power drill/drivers for inserting screws, as this could damage the unit. Only use hand screwdrivers and Allen keys
- Dispose of all packaging carefully and responsibly
- When it reaches the end of its life, this product should not be discarded with household waste. Take to your local authority waste disposal centre

To maintain the quality and longevity of any type of bed, you need to clean the bed regularly and be vigilant to any spills or potential stains.

Read our tips and considerations to ensure your bed care is consistently effective.

How to care for your fabric bed

1. Ensure you dust off your fabric bed regularly using either a soft, dry white cloth or a vacuum cleaner with a small soft brush attachment.
2. If you are to use a vacuum cleaner, avoid direct suction and hard brushes, as they can damage the fabric, especially velvets. Instead, for proper upholstery care, use a soft brush or low-suction vacuum.
3. To avoid discolouration and fading over time, do not position your bed near direct or open flames, radiators, or in direct sunlight (UV light).
4. Lighting has a big effect on textiles, depending on pile length and how the textile is made.
5. Be wary that some clothing textile dyes can transfer to your furniture. Check your clothing labels to see if it includes any transferable dyes.
6. If spillages do occur, always dab them with a paper towel or a clean dry cloth. Never rub the spillage as it can damage the fabric. To remove more stubborn stains or markings, a good quality proprietary domestic fabric cleaner can be used, although it should first be tested on an inconspicuous area of the fabric.
7. Be mindful of unaccompanied pets around your bed. Pet claws can pull threads out of the upholstery and damage the furniture.
8. Depending on the fabric and composition, piling, bobbling, and loose fibres can be common characteristics of textiles. It is not always a quality or upholstery care issue.

How to care for your leather look bed

1. Ensure you dust off your leather look bed regularly using either a soft, dry cloth or a vacuum cleaner with a small soft brush attachment.
2. If you are to use a vacuum cleaner, avoid direct suction and hard brushes, as they can damage the leather look fabric. Instead, for proper upholstery care, use a soft brush or low-suction vacuum.

3. To avoid discolouration and fading over time, do not position your bed near direct or open flames, radiators, or in direct sunlight (UV light).
4. Be wary that some clothing textile dyes can transfer to your furniture. Check your clothing labels to see if it includes any transferable dyes.
5. If spillages do occur, always dab them with a paper towel or a clean dry cloth. Never rub the spillage as it can damage the leather look fabric.
6. For stains, use a damp cloth with a mild soap solution. Test the solution on a small area first.
7. Keep away sharp objects, such as tools, cutlery, keys, and belt buckles from your bed. You should also keep an eye on your pets around your bed. Some pets, such as cats, dogs, and even rabbits may use furniture as a scratching post causing damage.

How to care for your wooden bed

Natural wood furniture can have variations in colour, shading, and grain, which are normal and don't affect the strength or performance of the wood.

1. Ensure you dust off your wooden bed regularly using either a soft, dry white cloth or a vacuum cleaner with a small soft brush attachment.
2. . If you are to use a vacuum cleaner, avoid direct suction and hard brushes, as they can damage the wood. Instead, use a soft brush or low-suction vacuum.
3. . To avoid discolouration and fading over time, do not position your bed near direct or open flames, radiators, or in direct sunlight (UV light).
4. If spillages do occur, always dab them with a paper towel or a clean dry cloth. Never rub the spillage as it can damage the wood.
5. Don't use all-purpose cleaners or silicone-based sprays, as they can damage the wood's finish
6. Be mindful of unaccompanied pets around your bed. Pet claws can damage wooden furniture
7. Maintain a consistent indoor climate. Excessive humidity can cause the wood to swell and contract, leading to structural issues.

How to care for your metal bed

1. Ensure you dust off your metal bed regularly using either a soft, dry white cloth or a vacuum cleaner with a small soft brush attachment.
2. If you are to use a vacuum cleaner, avoid direct suction and hard brushes, as they can damage the wood. Instead, use a soft brush or low-suction vacuum.
3. To avoid discolouration and fading over time, do not position your bed near direct or open flames, radiators, or in direct sunlight (UV light).
4. If spillages do occur, always dab them with a paper towel or a clean dry cloth. Never rub the spillage as it can damage the finish.
5. Be mindful of unaccompanied pets around your bed. Pet claws can damage metal furniture.

General product safety and user warnings

Storage ottoman and TV beds

- Please ensure children and pets are kept away from the bed when operating the bed mechanism
- Do not allow children to operate the mechanism. This is not a toy
- Use caution while operating. Ottoman beds use a pressurised mechanism/gas struts which may be more powerful than you expect
- Use caution when operating and accessing the storage area - ensure any occupants of the room are clear of the bed while opening or closing the bed
- Only open the storage ottoman from the intended access point, labelled access point, loop or cut out
- Always use two hands at arm's length when opening and closing the storage ottoman
- Be aware of entrapment around moving parts when in use and accessing the storage area - keep both hands and all body parts clear of the mechanism while in operation
- You must ensure the mattress is situated securely on the bed frame before lifting the mechanism - failure to do so may result in injury
- If removing the mattress, first make sure that the frame is secured as it could flip open
- Only use the storage compartment when the frame is fully raised in the 'up' position.
- Ensure no children or animals are left unattended nearby when the frame is in the 'up' position
- Do not remain on the bed whilst the lifting mechanism is in use
- When lifting the bed remove all bedding - except the fitted sheet
- Do not jump on the bed frame
- Do not overload drawers or storage areas

Beds with electrically operated functions

Remember that all safety information will be found within the operating instructions and safety warnings provided with the product. However, you should also be aware of the following potential hazards when operating your electrically operated bed.

- Do not allow children under the age of 4 to use electrically operated functions
- Please use the child lock function when the bed is not in use
- Children aged 4 and above should always be accompanied by a responsible adult. Similarly, children should not play with, or be around electrically operated furniture whilst operational
- Please avoid trying to open or fix electrical components. If any electrical components of your electrically operated furniture are not working, please call DFS customer service for technical consultation

- Do not chain together multiple extension leads or overload plug sockets. If cables or device wires are trapped, impacted by moving components, or chewed by pets, this may cause short circuiting, fires, or electric shock
- Ensure wires are tidy and not tangled. Any impact or wire entrapment may cause an electrical issue, or worst case, result in a fire or electric shock
- Check the condition of wires before using or moving furniture. If you move your bed, ensure that wires are tidy and not tangled. Any impact or wire entrapment may cause an electrical issue, or worst case, result in a fire or electric shock
- In the case of electrical damage resulting from melting or a small fire, please ensure this is managed and extinguished correctly. Turn the electricity off at the mains if safe to do so and ensure that safety comes first when distinguishing any fire. Never use water on electrical fires

Smart Technology

Smart technology comes in a wide variation, therefore, some devices that are charged by USB ports may or may not withstand a general 5 volt and 2.0–2.5 amp current output. In addition, not all phones are compatible with Wireless charging. Please read the manuals or advice supplied with all electrical devices for safety information on the recommended output and compatibility before using them with your bed.

Regular Maintenance

- Periodically check the pressurised struts/gas struts and hinges to ensure they are functioning correctly. If you notice any wear, damage, or malfunction, discontinue use immediately and contact a professional for repair
- Periodically check that there are no loose screws on the unit

If you would like to always have this DFS bed care guide close at hand, download the original PDF to your device by clicking the link below. Alternatively, you can get in touch with our friendly customer service team with any more questions you may have regarding the care of your bed.